WHAT IS RAVE?

Rave is a mass notification system that gives the Alberta RCMP the ability to fanout real-time information and alerts to members of the community. Users receive messages that are operational and educational, including:

- BOLOs (be on the look out)
- Crime prevention tips
- Traffic safety tips
- Police reports

Users can set their preference for receiving information within their account. They can choose to receive messages via email, text message, or phone call.

Once an account is created, the user has full control to edit preferences or delete the profile. The RCMP does not collect or store the user's information.

WHAT ARE THE BENEFITS?

Receiving Crime Awareness Update messages is a great way for members of a community to assist police with investigations and stay informed of crime in a particular area.

Users will also will also receive useful tips to keep themselves, loved ones, and their communities safe.

FREQUENTLY ASKED QUESTIONS

Will my account deactivate on its own?

No. The only way a user can lose access to Crime Awareness Update messages is if they delete their account themselves.

How do I delete my account if I am no longer interested in receiving alerts?

Login to your Rave account and click on 'Account Settings.' Then click on 'Remove Account,' confirm your password, then click 'Unsubscribe.'

Where can I find technical support if I am having trouble logging in, receiving alerts, or deleting my account?

Rave offers technical support via phone (1-888-605-7164) or email (techsupport@ravemobilesafety.com).

You may need to identify that you opted in for Crime Awareness Update messages from the Alberta RCMP.

What if I am concerned about the privacy of my information shared with Rave?

Users can review Rave's Privacy Policy and Terms of Use through its website. If a user does not agree to the terms, they are free to not opt-in to the service or delete their account at any time.

RAVE MOBILE SAFETY Do all you can today.

RCMP ROYAL CANADIAN MOUNTED POLICE

ALBERTA RCMP

Crime Awareness Update

RAVE MOBILE SAFETY

LOGIN & SIGN-UP PORTAL

https://www.ruralcrimewatch.ab.ca/l/rave



Royal Canadian Mounted Police / Gendarmerie royale du Canada

Canada

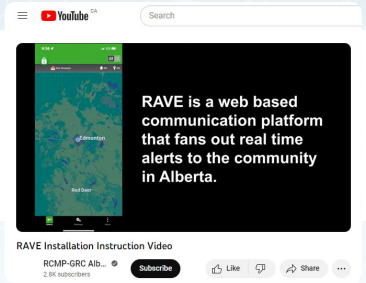
Get connected today with RAVE.

Scan the QR code to register:



https://www.ruralcrimewatch.ab.ca/l/rave

Scan the QR code for instructions and to set your RAVE preferences:



https://youtu.be/0TO9oevDo5c

1 SIGN UP

Individuals wanting to receive Crime Awareness Update messages must sign-up to Rave. Open the Login & Sign-Up Portal in a browser of your choice, and then click on the green ‘Sign Up Now’ button.

2 CREATE ACCOUNT

A new page will open and ask for your first name, last name, email address, user ID, a unique password, phone number, and phone type.

Fill in all information. Do not include a group code.

Your user ID will be your email address.

To utilize Rave, you must agree to the Terms & Conditions by checking the box.

Click CREATE ACCOUNT.

3 CONFIRM YOUR PHONE NUMBER

The system will need to confirm that your phone number is correct. Click ‘Confirm Phone Call,’ answer your phone, and press ‘1’ on the dial pad.

If you cannot confirm at that time, you can click on ‘Schedule a Later Call.’ It is encouraged to do this now as you will not receive Crime Awareness Update messages if the phone number is not confirmed.

4 ALERT OPT-IN

Select whether you would like to receive Crime Awareness Update messages via text, voice and/or email by left clicking on the associated box.

NOTE: *It is recommended that both be enabled as detachments may have a preferred method to share messages. For instance, if a user has only enabled their email address and the detachment only sends alerts via text/call, then this user will not receive messages.*

A list of all detachments in Alberta will be present with three boxes for text, voice, and email. To reset checked off detachments, click the box to the left of ‘Alberta RCMP Notifications.’

To subscribe to Crime Awareness Updates in your area, find your local detachment and click on the box to the left. Users can choose as many detachments as they wish.

Once the detachment area(s) you want to receive messages from have been selected, scroll to the bottom of the page and click the green ‘Save’ button.