



Property Assessment Requests for Information

Municipal Assessment Services Group Inc. [MASG] has sent Requests for Information (RFI) letters to selected property owners and occupiers. This initiative will improve property information used to prepare fair and equitable assessments, with a convenient online way to respond.

Why you may receive a letter

Requests help us confirm existing records, fill information gaps, and understand property changes. Questions may cover property use, occupancy, construction, renovations, or other assessment information. Receiving a letter does not necessarily mean there is a problem with your property or its assessment, or that its assessed value will increase.

Respond conveniently online

If you receive a letter, follow its instructions to answer questions and submit information online at a time that suits you, by the stated deadline. The online process reduces the need to print and mail paperwork. Please respond even if nothing has changed at your property.

Provide the information available to you and explain anything you cannot answer. If you need assistance, cannot respond online, or are unsure whether a question applies, contact MASG using the details below.

Better information supports fair assessments

Our approach is guided by professional best practices which emphasizes accurate, current, consistent, and complete data. Qualified assessment staff review responses alongside existing records and property inspections. Technology supports professional assessment judgement, and an inspection may still be required.

Your response and privacy

These requests are issued under subsection 295(1) of Alberta's Municipal Government Act, which requires a person to provide information necessary for the assessor's duties when requested. Information will be collected, protected, used, and disclosed in accordance with that Act, Alberta's Protection of Privacy Act, and other applicable legal requirements.

Questions or assistance: 780-939-3310 | Office@MASG.ca

Our FAQs are found by scanning the QR Code:



masg.ca/survey



**Municipal Assessment
Services Group Inc.**